



10 YEARS LIMITED WARRANTY

This warranty in favour of the buyer (Client) integrates the order confirmation and the general conditions of sale, except if otherwise agreed. This warranty is valid only with regards to UV protected **SOLID CORRUGATED SHEETS** sold and installed in **EUROPEAN COUNTRIES** with a minimum **NOT LOWER THAN 0,8 mm**

A) VALIDITY

The warranty covers all multiwall polycarbonate sheets with UV protected layer, produced by POLYWORLD SYSTEMS Srl, for 10 (ten) years starting from the date of delivery.

B) WEATHERABILITY & BREAKAGE DUE TO HAIL

- The yellowing index of the sheets, measured in accordance with the standard ASTM D 1925, will not decrease more than:
 - 10 (ten) Δ for colourless sheets
 - 14 (fourteen) Δ for coloured sheetswith respect to the initial value. The test must be carried out on clean, scratch-free and dirt-free sheets.
- The light transmission, measured in conformity the standard ASTM D 1003, will not decrease more than:
 - 6 (six) % for colourless sheets
 - 12 (twelve) % for coloured sheetswith respect to the initial value. The test must be carried out on clean, scratch-free and dirt-free sheets.
- The sheets will not be affected by breakages due to hail where "breakage due to hail" means that the external layer of the sheets presents in an even and diffuse manner, holes caused by hail. In case of breakage, a sample of the claimed sheet will be subject to the execution of a simulated crash test by means of standardized artificial sphere of a diameter of 20 mm which shall hit the sheet with a speed of 21 m/s. Should such test not produce evidence of breakages on the external layer, the claim will be rejected.

C) WARRANTY TERMS AND CONDITIONS

This warranty applies only if the end-user provides a written warning of the defect to POLYWORLD SYSTEMS Srl:

- within 6 (six) days as of the discovery of the defect
- attaching copy of the invoice of the claimed material
- indicating the quantity of the claimed material
- attaching photos clearly indicating the defect/s found and also the batch code of the product. POLYWORLD SYSTEMS Srl can also require a significant specimen including the batch code
- the Client authorizes POLYWORLD SYSTEMS Srl (or a third part authorized by POLYWORLD SYSTEMS Srl) for an inspection at the installation site

This warranty applies only if the products were forwarded, handled, stored, processed and installed according to technical instructions and recommendations provided verbally or in writing by POLYWORLD SYSTEMS Srl.

D) WARRANTY EXCLUSIONS

The warranty does not apply in the following cases:

- sheets installed with the UV protected side NOT exposed

- outwards
- damages caused by accidental impacts/events and vandalism
- damages caused by transport and/or incorrect handling during the loading and unloading stages
- incorrect storage (sheets store not protected by sun and/or rain and/or snow) before use
- sheets modify by tools or techniques which could compromise their characteristics or cause flaws
- cold bended panels with minimum cold bending radius non-compliant to technical specification of POLYWORLD SYSTEMS Srl
- installation of sheets with scratches, inclusions
- sheets damage by handling during the installation stage
- sheets exposed to heating sources and/or thermoformed sheets
- use of joining and/or fixing elements and/or adhesive and/or sealant which are not compatible with the sheets or inadequate use of them
- sheets with insufficient and/or wrong cleaning according to POLYWORLD SYSTEMS' technical instructions
- sheets exposed to chemical and/or corrosive substances and /or substances not compatible with polycarbonate
- The Client doesn't provide the complete documentation as mentioned at point C)

E) LIMITED RESPONSABILITY

If material is claimed during the warranty period and the damage is recognized by POLYWORLD SYSTEMS Srl, POLYWORLD SYSTEMS Srl can, at his choice (just one of the following possibilities):

- eliminate the defects as soon as possible
- provide free of charge materials for substitution of the sheets which do not correspond to the characteristics specified in this warranty (according to the below table)
- indemnify the buyer for his damage (according to the below table)

TIME FROM THE PURCHASE DATE	MATERIAL IN SUBSTITUTION OR INDEMNITY
Up to 5 years	100%
6 th year	75%
7 th year	60%
8 th year	45%
9 th year	30%
10 th year	15%

Any further obligation deriving from defective delivery is excluded

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and in particular the buyer's option to claim for the rescission of the agreement is excluded.

Further costs for example: transport, costs for disassembling and reinstallation or of any other nature are expressly excluded. **Any other claims for damage or loss, either direct or indirect, whatever the cause thereof, are expressly excluded from the**

warranty

F) PLACE OF JURISDICTION

This warranty is governed by Italian national laws – the place of jurisdiction for any controversy will be the Varese court.

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